



TRANSFORM YOUR WELFARE SERVICES

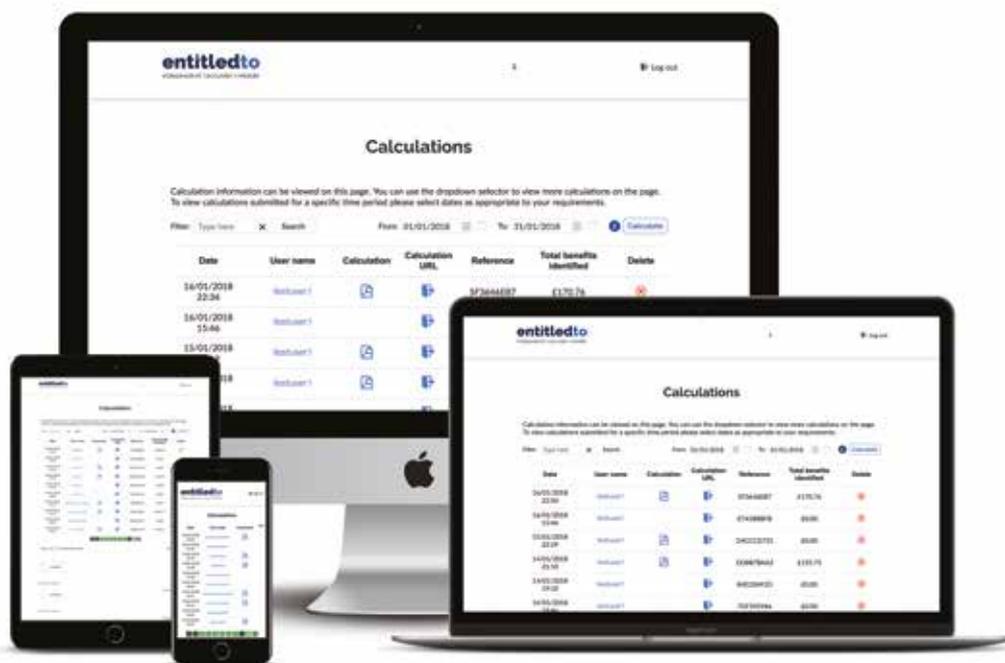
As the leading provider of online benefits calculators in the UK we provide authoritative online tools to over 190 clients in a range of sectors.

Last year we carried out over 4 million calculations.

entitledto
independent | accurate | reliable

KEY FEATURES

- ✓ Unrivalled benefits coverage with all means-tested and contribution-based benefits included
- ✓ Always up-to-date with the latest entitlement legislation, regulations and welfare reforms
- ✓ Matched to your branding and style giving your clients a seamless user journey
- ✓ Full reporting available on benefits identified to support your cost-benefit analysis
- ✓ Full access to management information and statistics
- ✓ Customisable content allowing you to signpost users to further sources of support
- ✓ Choose from a range of contract options
- ✓ Up and running within 2-3 weeks of your order
- ✓ GDPR compliant
- ✓ Fully hosted and supported by us



PRODUCTS

- 04** Affordability calculator
- 05** Benefits calculator
- 06** Better off calculator
- 07** Budgeting tool
- 08** Claim form
- 09** Council Tax Support / Reduction consultation calculator
- 10** Discretionary Housing Payment application form
- 11** Homelessness prevention tool

Online solutions that will drive digital efficiencies at your organisation

AFFORDABILITY CALCULATOR

The affordability calculator is designed to determine tenancy sustainability by examining the household budgeting and benefits entitlements of your clients. You will be able to make tenancy recommendations based on both your affordability criteria and the complex benefits system without requiring extensive benefits knowledge.

Maximise the income of prospective tenants so their tenancy succeeds

Includes trigger figures and standard amounts for quick and accurate calculations

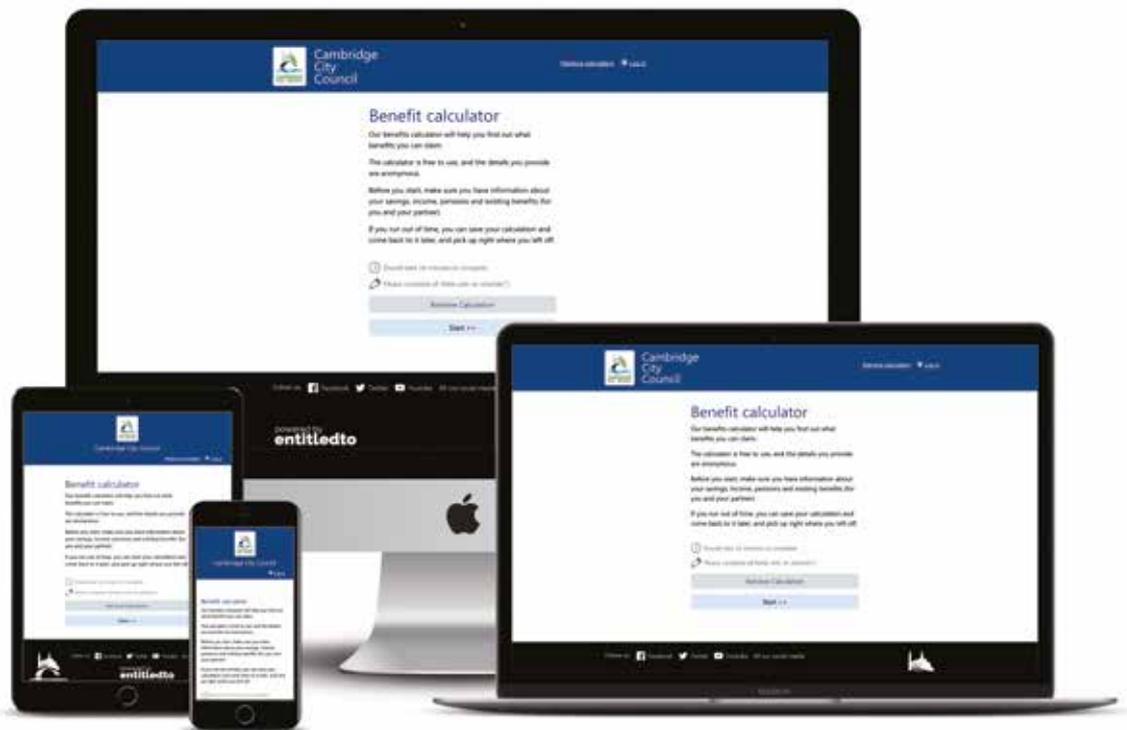
Ensures tenancies are sustainable as welfare reforms take place

Option to use standard affordability criteria or personalise to your needs

Option to include questions about a tenant's readiness for Universal Credit as part of the application

Helps you identify vulnerable tenants requiring tenancy support to target resources and intervention where needed





PUBLIC BENEFITS CALCULATOR

The public benefits calculator allows your clients to carry out their own benefits entitlement calculations, incorporating all welfare reforms including Universal Credit. The responsive design of the calculator ensures users have the best possible experience whether they are accessing the calculator from a mobile, tablet or desktop.

Designed to be self-service freeing up your staff resources

Signposts users on where and how to claim

Hundreds of help pages available to assist individuals to understand their own entitlements

Easy to generate management reports from a sophisticated administration interface to monitor local impact or if you need to assist your clients

4 MILLION CALCULATIONS
COMPLETED EVERY YEAR
USING OUR CALCULATORS

BETTER OFF CALCULATOR

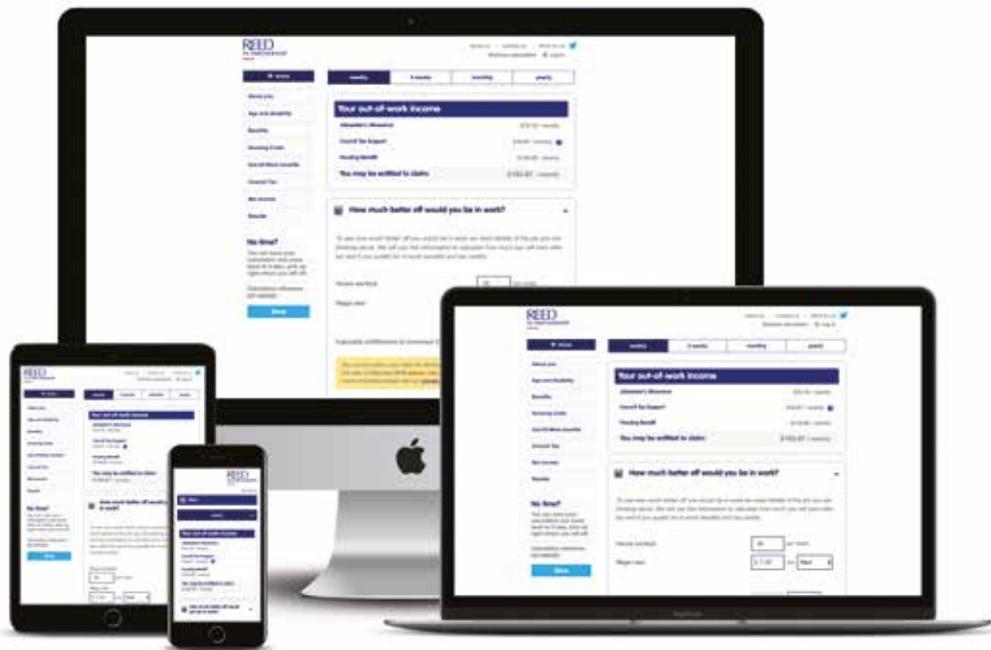
The better off calculator is designed for advisers helping clients into work. Available either as adviser led or public self-service options the calculator will help you guide your clients through the transition from claiming benefits to being in work.

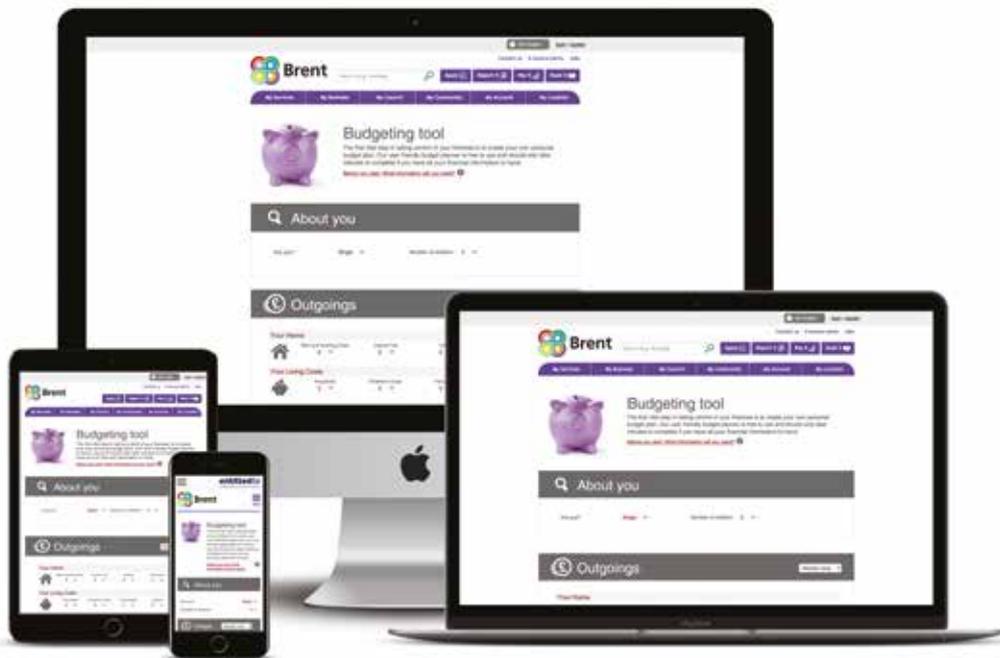
Both advisers and clients can carry out quick and accurate benefits calculations

Seamless integration with your CRM system

Simple graphical comparisons between on-benefit and in-work situations

Help clients understand the benefits of moving into work





BUDGETING TOOL

The budgeting tool is quick, simple and easy to use. It will help you to promote good financial management to a wide audience in a cost-effective way. As direct monthly payments under Universal Credit roll out, helping people budget more effectively is increasingly important for housing associations, local authorities and advice organisations.

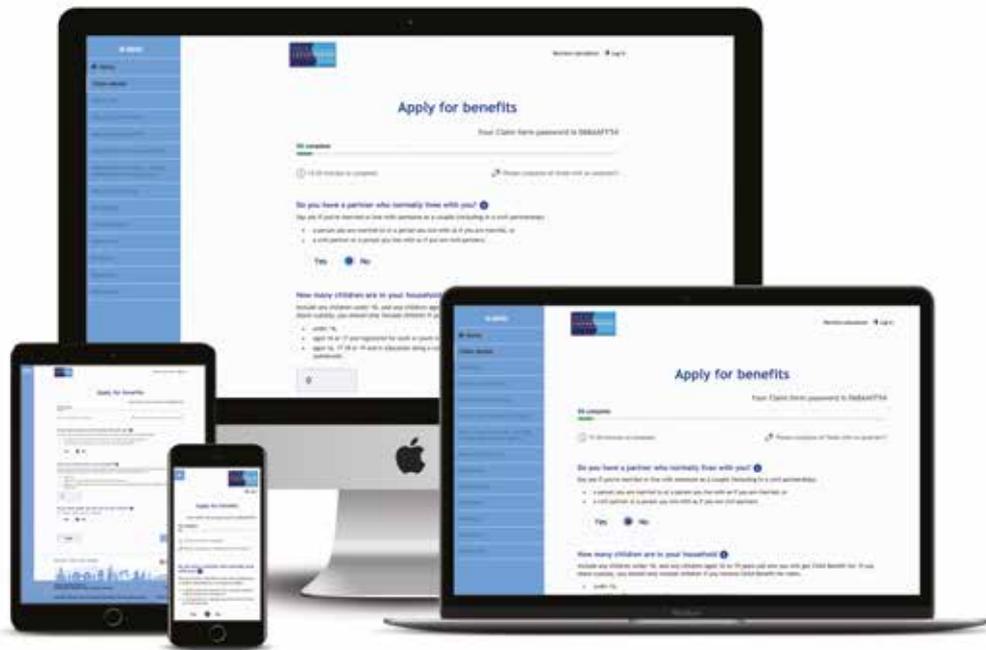
A comprehensive budgeting form with all entries on one page

Option for standard financial statement figures or adapting categories to your needs

Signpost users to local sources of help

Create multiple budgets, save and retrieve results in minutes

PROMOTES GOOD
MONEY MANAGEMENT
AND BETTER FINANCIAL
CHOICES



CLAIM FORM

The claim form integrates with our benefits calculator, populates your back-office systems and integrates with major document management systems for start to finish claims processing.

Responsive form only shows users relevant questions

Compatible with any back office and document management system

Data stored and transferred securely

Supports Risk Based Verification

COUNCIL TAX SUPPORT/REDUCTION CONSULTATION CALCULATOR

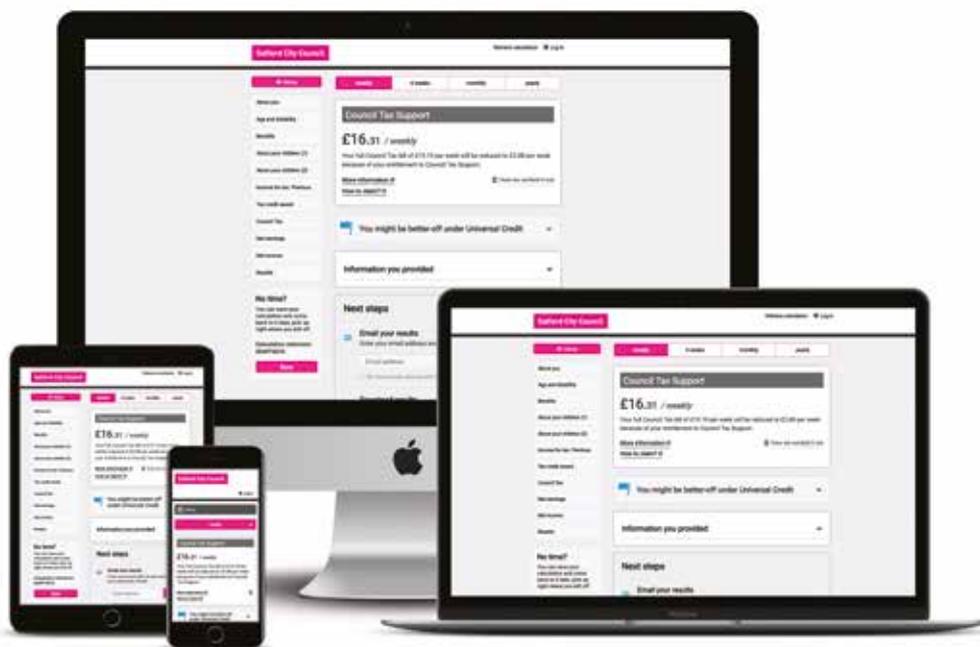
The Council Tax Support/Reduction consultation calculator is designed to help local authorities show how their proposed Council Tax Support/Reduction scheme will affect their customers.

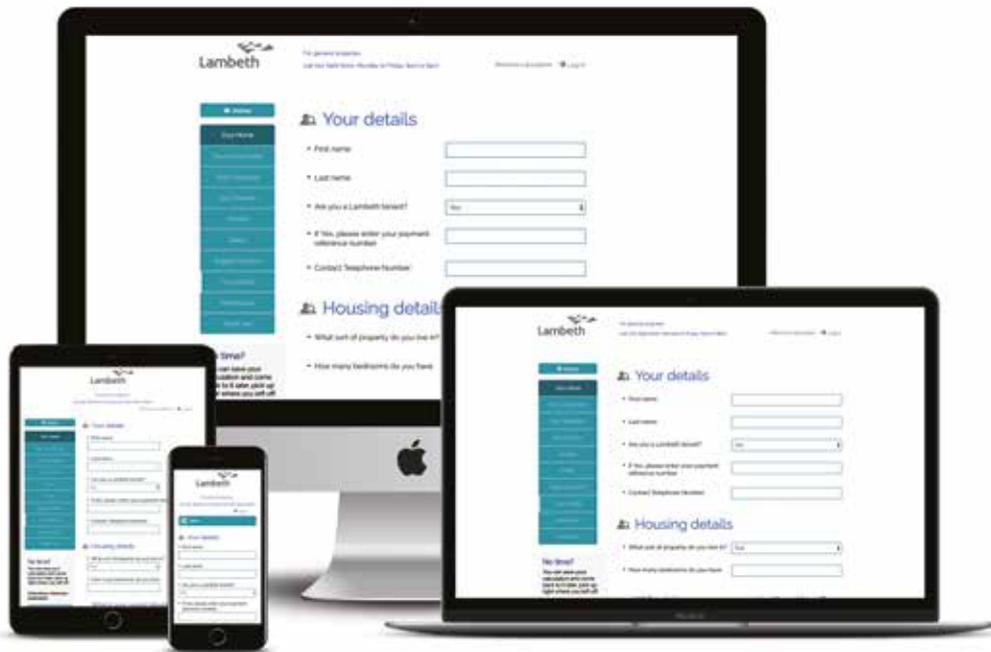
Following the decision of the Supreme Court in October 2014, when it was ruled Haringey's 2012 Council Tax Support consultation was unlawful, it is important that local authorities should include options in their consultation. The calculator will help to ensure that you have adequately consulted with your residents in regard to all potential scheme policies.

Illustrate your proposed scheme(s) using examples that customers can relate to

Make informed decisions about your consultation

HELP TO PROTECT YOUR LOCAL AUTHORITY FROM LEGAL CHALLENGE





DISCRETIONARY HOUSING PAYMENT APPLICATION FORM

The Discretionary Housing Payment (DHP) application form is an online solution designed to manage your DHP applications. The form is easily customised to your individual application process.

Ability to add bespoke questions to match your assessment criteria

Optional action plan and homeless modules

Completed application automatically sent to designated team

Inclusive of customisable budgeting functionality

AIDS DECISION MAKING
TO HELP YOU TO
ALLOCATE FUNDS IN LINE
WITH LOCAL POLICY

HOMELESSNESS PREVENTION TOOL

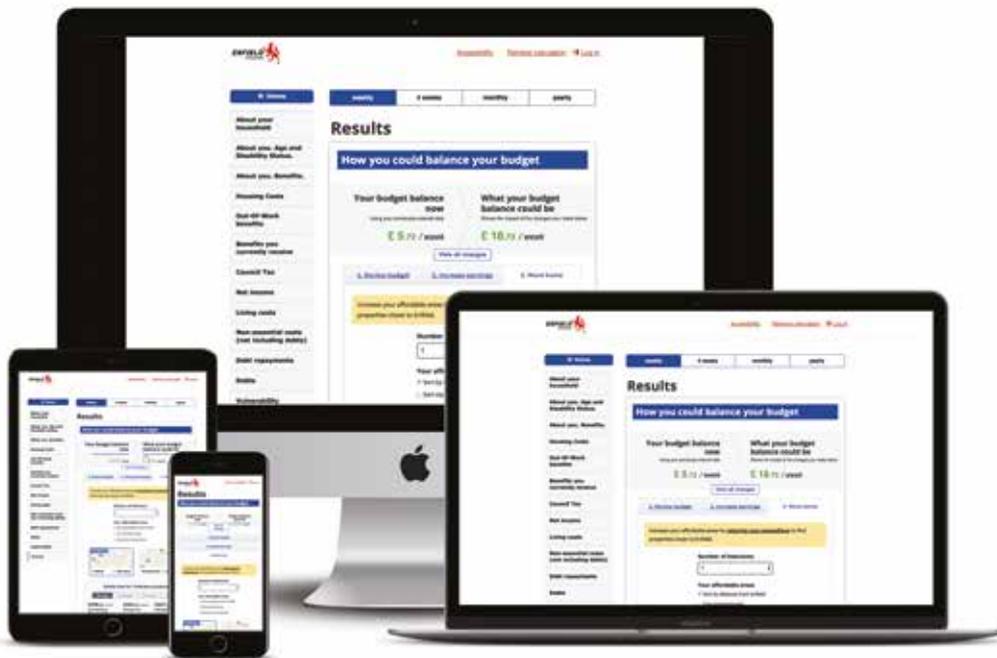
The homelessness prevention tool is an online resource that helps organisations assist people at risk of homelessness. The tool can be used as self-service or adviser-led to support clients either where private renting is an option or where there is no local authority duty. The homelessness prevention tool systematically analyses a client's options, including maximising their benefits entitlement, the effect of moving into work and personal budgeting support.

The tool helps local authorities meet their obligations under the Homelessness Reduction Act, allowing you to provide online support without putting pressure on your internal resources.

Helps to maximise benefits income and shows the benefits of moving into work

Highlights high spending by comparing to standard amounts

Provides advice on the effect of welfare reforms, including whether a move to another area would trigger a claim for Universal Credit



ONLINE EFFICIENCIES

HARNESS THE POWER OF THE WEB TO MAKE YOUR INTERACTIONS QUICKER, SIMPLER AND MORE SECURE

Average time to complete a calculation



7 50
minutes seconds

Gov.uk's Digital Efficiency Report suggests that an average transaction for some government services online can be **20 times** cheaper than phone, **30 times** cheaper than postal and as much as **50 times** cheaper than face-to-face.

Cost of transactions

SOCITM* quote digital costs of transactions to be:

15p	£8.62
digitally	face-to-face
	£2.83
	by phone

* SOCITM Insight, Potential for channel shift in local government (England), 2012

AROUND 72% OF USERS ARE
ACCESSING OUR PRODUCTS
FROM A MOBILE OR TABLET



28.2%
DESKTOP



61.5%
MOBILE



10.3%
TABLET

ABOUT ENTITLEDTO

Since 2000 we have used our in-depth knowledge of the UK's social security system to build a range of authoritative and accurate calculators to help you and your clients understand their legitimate benefits entitlement.

Our tools are designed to be quick, simple and easy to use, so your staff and clients feel empowered to deal with the benefits system with confidence.

In response to evolving business needs and ongoing local and national policy changes, we will continue to work with - and for - our clients to develop new features and functionality.

Our goal is to assist your teams in adapting to legislative changes and welfare reform so you can help more people find out what benefits they are entitled to, thereby improving their circumstances and those of their families.

Dr Phil Agulnik
Director

CLIENTS

OVER 190 CLIENTS
FROM A RANGE OF
SECTORS





GET IN TOUCH

We'd like to hear from you. Please contact us now to find out more about how these products can help your organisation.

email: info@entitledto.co.uk

visit: www.entitledto.co.uk

Address: TechHub
101 Finsbury Pavement
London, EC2Y 9AU

CONTACT US

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