



TRANSFORM YOUR WELFARE SERVICES

We provide authoritative online calculators to over 190 clients in a range of sectors.
Last year we carried out over 4 million calculations.

entitledto
independent | accurate | reliable

A close-up portrait of a man with a short, dark haircut and a light beard, smiling warmly. He is wearing a grey, textured button-down shirt. The background is softly blurred, showing what appears to be an office or meeting environment with other people and papers.

UNRIVALLED BENEFITS COVERAGE
WITH ALL MEANS-TESTED AND
CONTRIBUTION-BASED BENEFITS
INCLUDED IN PRODUCTS

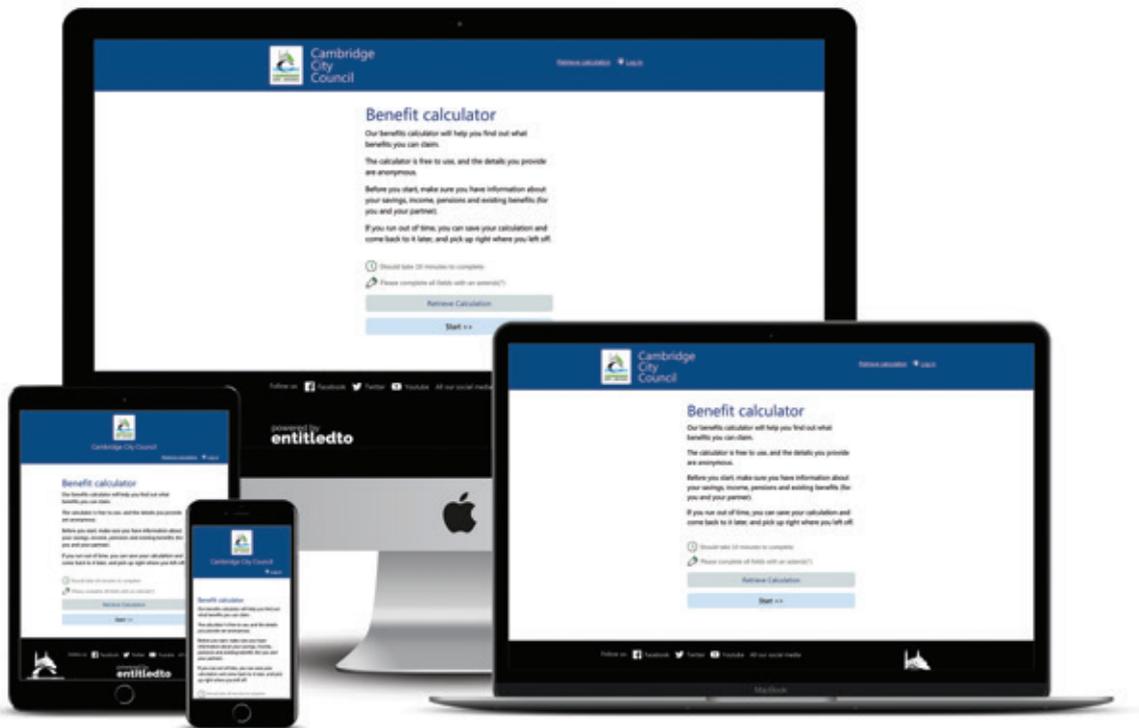
PRODUCTS

- 04** Benefits calculator
- 05** Claim form
- 06** Affordability calculator
- 07** Budgeting tool
- 08** Adviser
- 09** Better off calculator
- 10** Council Tax Support/Reduction consultation calculator
- 11** Homelessness prevention tool
- 12** DHP application form
- 13** Other products

Online solutions that will drive digital efficiencies at your organisation.

PUBLIC BENEFITS CALCULATOR

Accurate, quick and easy entitlement calculations for your clients. The public benefits calculator calculates entitlements incorporating all welfare reforms including Universal Credit. The new UX design of the public benefits calculator ensures users have the best possible experience whether they are accessing the calculator from a mobile, tablet or desktop.

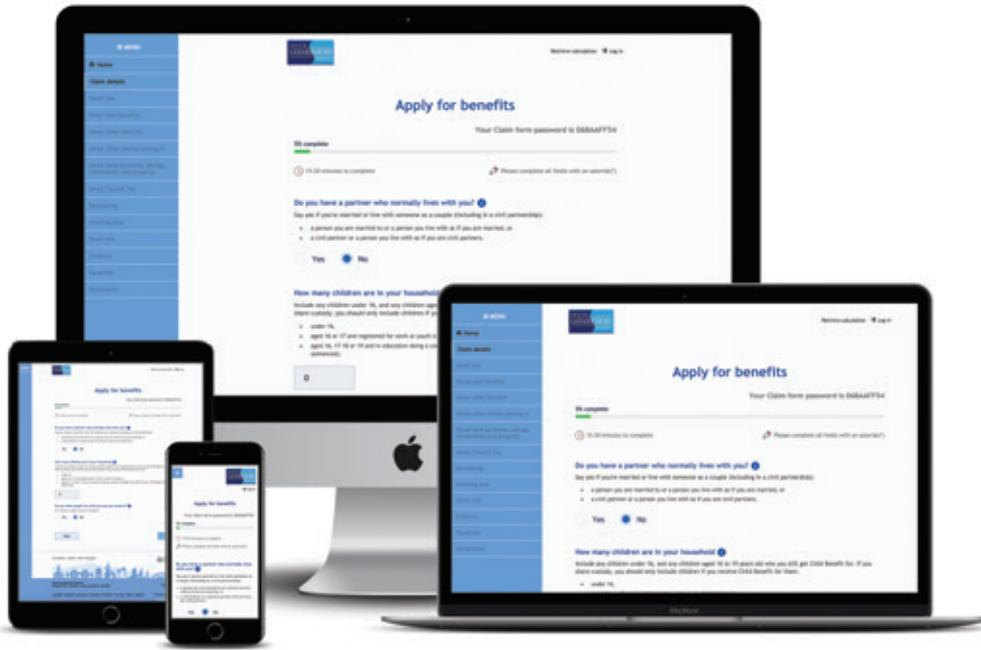


Highly customisable content and branding

Includes full functionality and a sophisticated administration interface

Always up-to-date with the latest rules and legislation

4 MILLION CALCULATIONS COMPLETED EVERY YEAR USING OUR CALCULATORS



CLAIM FORM

The entitledto claim form integrates seamlessly with the benefits calculator, your back office systems and major document management systems for start to finish claims processing. We simplify the complex process of making a benefit claim, guiding and advising the claimant each step of the way. By doing so we reduce overpayments, reduce the need to process those who aren't entitled and reduce the level of customer contacts such as appointments and correspondence.

For your own staff, entitledto tools reduce the time to perform assessments and remove the majority of the time-consuming form-filling, scanning and correspondence. Using standards-based integration with leading back office and Risk Based Verification systems we reduce the workload for staff.

Data is stored and transferred privately and securely

Highly customisable content and branding

Integrates fully with the public benefits calculator

Integrates with your back office and document management systems

AFFORDABILITY CALCULATOR

Designed to determine tenancy sustainability by understanding and maximising entitlements. Your advisers will be able to make tenancy recommendations based on the complex benefits system (without requiring any prior benefits knowledge). They will be able to maximise the income of prospective tenants and know exactly how welfare reforms will affect them.

Highly configurable to your branding and style

Identifies unclaimed benefits for income maximisation

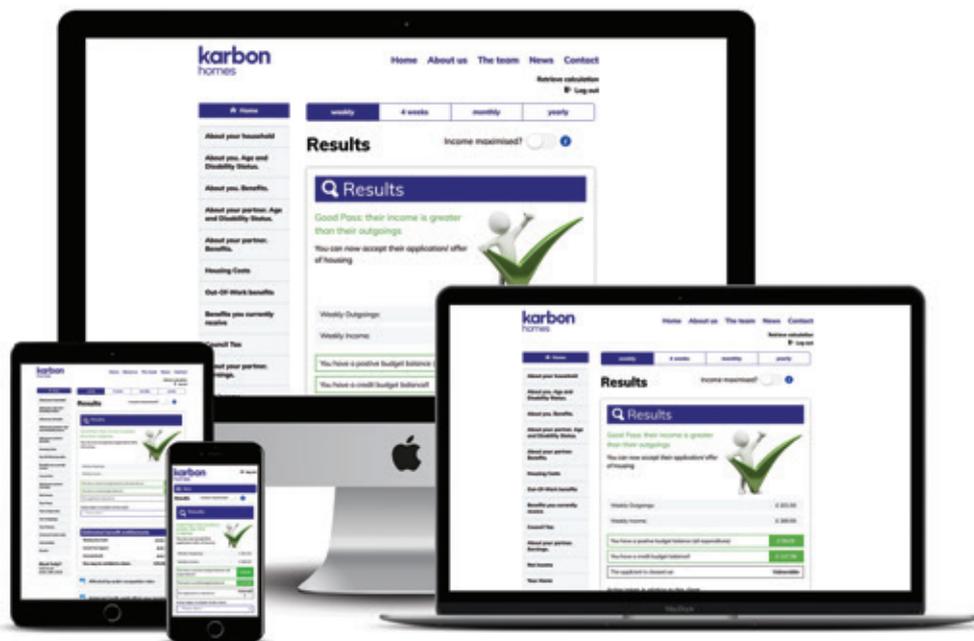
Highly configurable to your affordability criteria

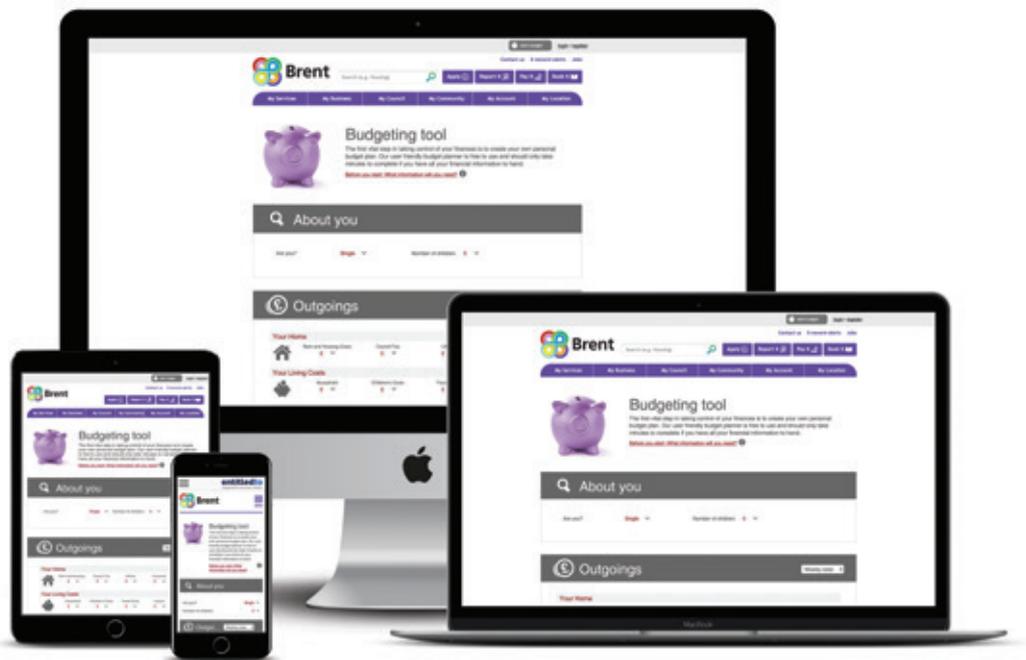
Ensures tenancies are sustainable as welfare reforms take place

Option to include vulnerability and APA assessments as part of the application

Trigger figures and standard amounts for quick & accurate calculations

DEVELOPED IN PARTNERSHIP WITH OPTIVO





BUDGETING TOOL

Helping people budget more effectively is becoming more and more essential for housing associations, local authorities and advice organisations. In particular, direct monthly payments under Universal Credit represent a significant new risk for both landlords and tenants. The budgeting tool is a cost-effective solution that promotes good financial management. It is quick, simple and easy to use. Most importantly, you can reach a wide audience in a cost-effective way, with real impact.

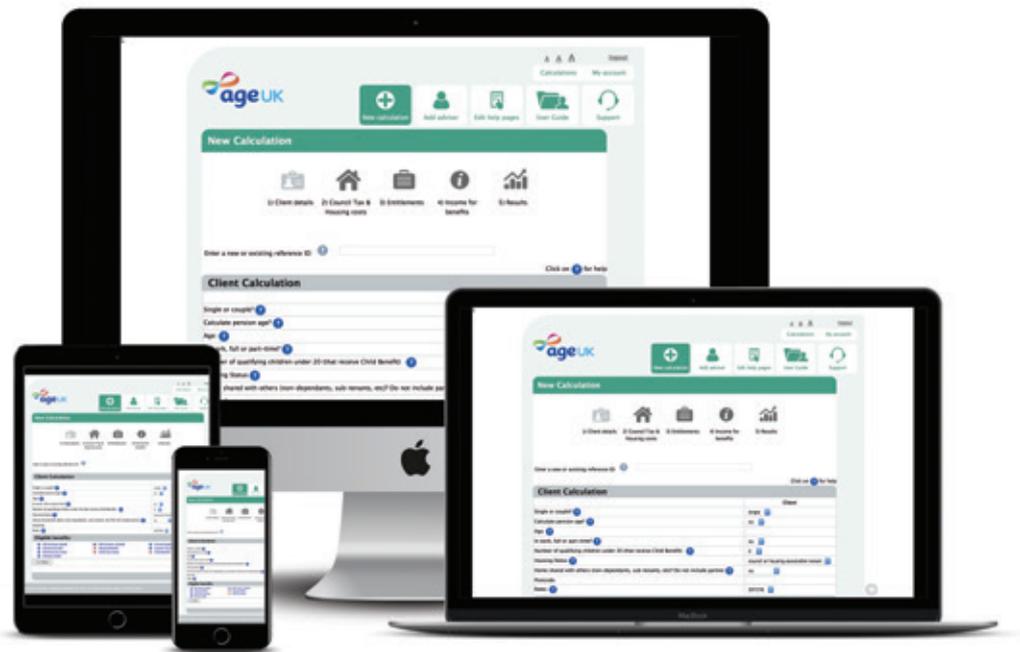
A comprehensive budgeting form with all entries on one page

Highly configurable budget and results

Trigger figures and standard amounts for quick & accurate budgeting

Create multiple budgets, save and retrieve results in minutes

PROMOTES GOOD
MONEY MANAGEMENT
AND BETTER FINANCIAL
CHOICES



ADVISER

Adviser is a calculator designed for professionals so that they can provide accurate, independent & authoritative calculations. It has been designed for advisers to complete calculations in the quickest way possible. Like all entitledto products it is responsive and dynamic and only asks questions that are relevant to the particular calculation being carried out.

Advisers without subject matter expertise can provide quick, accurate and reliable calculations

Detailed breakdown of the calculations underlying estimates, including numerous 'what ifs'

Detailed help information to help professionals complete calculations

Use adviser to manage user accounts and configure help pages to your requirements

QUICK, ACCURATE
AND RELIABLE
CALCULATIONS

BETTER OFF CALCULATOR

The better off calculator is an online solution designed for advisers helping clients into work. With both adviser and self-serve views the better off calculator can significantly improve the performance of your advisers at a low incremental cost.

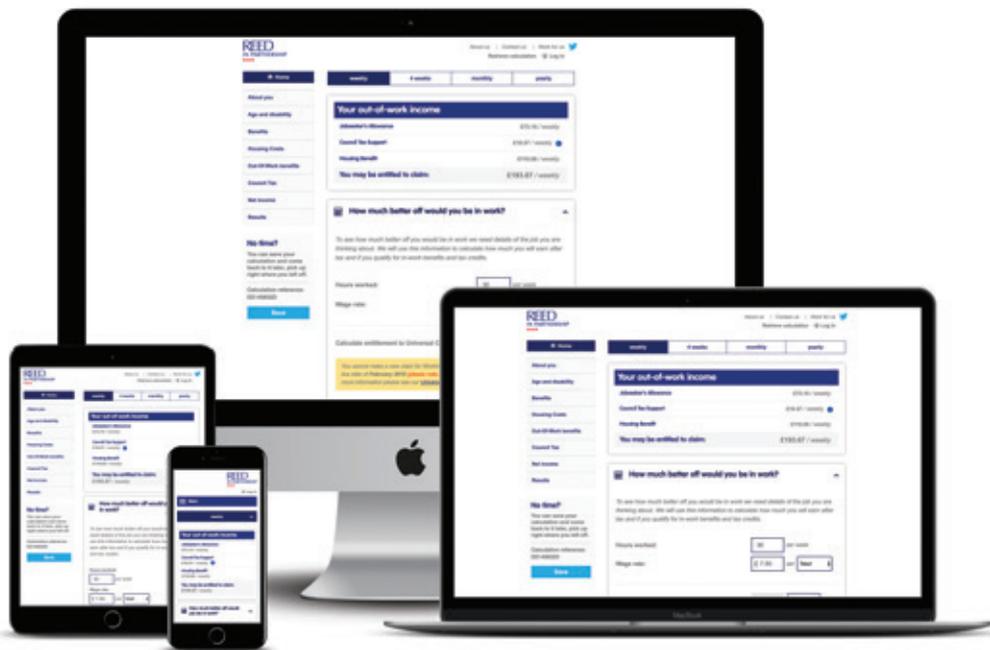
Responsive UX design of new self-serve interface

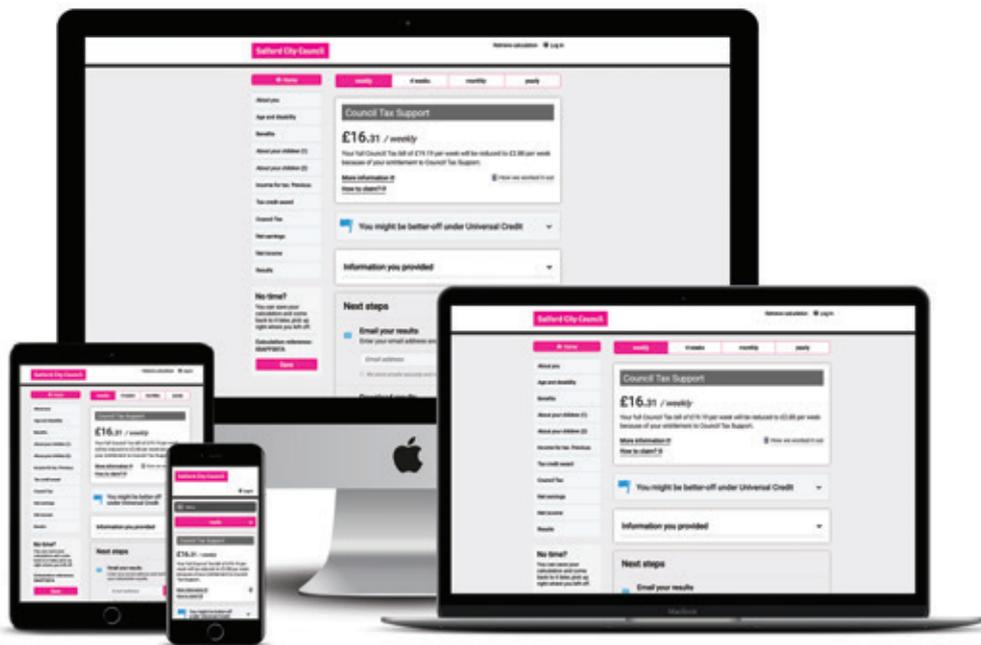
Help benefit claimants understand the consequences of moving into work

Advisers and clients can carry out quick and accurate benefits calculations

Seamless integration with your CRM system

Simple graphical comparisons between on-benefit and in-work situations





COUNCIL TAX SUPPORT/REDUCTION CONSULTATION CALCULATOR

The entitledto Council Tax Support/Reduction consultation calculator is designed to help local authorities explain how their proposed Council Tax Support/Reduction scheme will affect their customers.

Following the decision of the Supreme Court in October 2014, when it was ruled Haringey's 2012 Council Tax Support consultation was unlawful it is important that local authorities should include options in their consultation. The entitledto calculator will ensure that you have adequately consulted with your residents in regard to all potential scheme policies.

Illustrate your proposed scheme(s) using examples that customers can relate to

Make informed decisions about your consultation

PROTECT YOUR LOCAL AUTHORITY FROM LEGAL CHALLENGE

HOMELESSNESS PREVENTION TOOL

The homelessness prevention tool is an online resource that helps organisations assist people at risk of homelessness. The tool can be used for self-service or adviser-led to support clients where private renting is an option or where there is no local authority duty. The homelessness prevention tool systematically analyses a client's options, including maximising their benefit entitlement, the effect of moving into work, personal budgeting support and alternative housing locations.

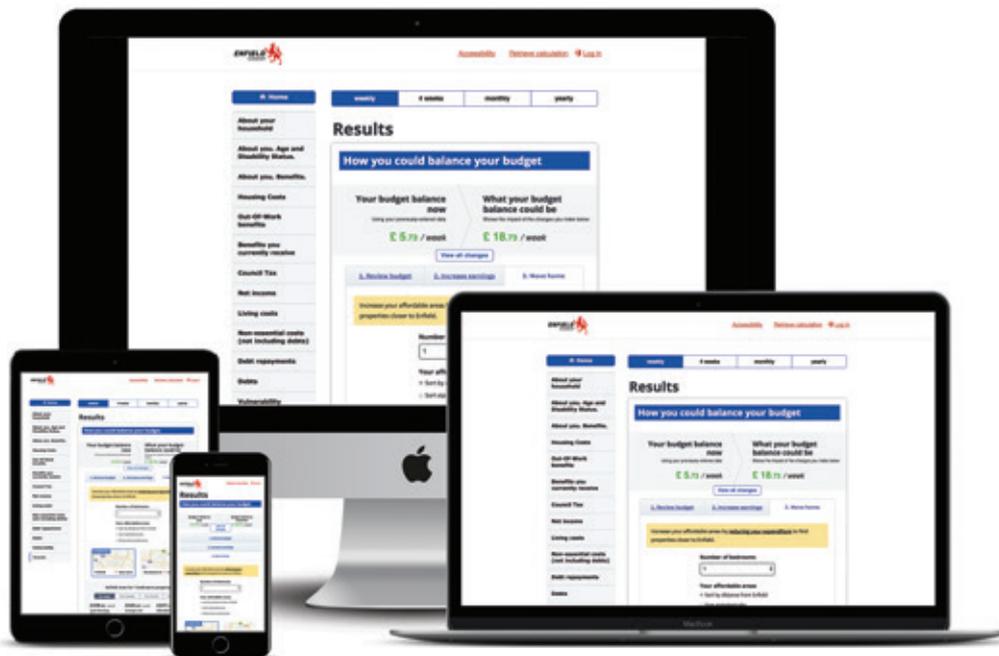
The tool helps local authorities meet their obligations under the Homelessness Reduction Act, allowing you to provide online support without putting pressure on your internal resources.

Location: we show affordable areas for private renting, taking into account LHA rates and the benefit cap

Expenditure: we help minimise spending through comparing to standard amounts

Income: we help maximise benefit income and show the benefits of moving into working

Provide advice on the effect of welfare reforms, including whether a move to another area would trigger a claim for Universal Credit



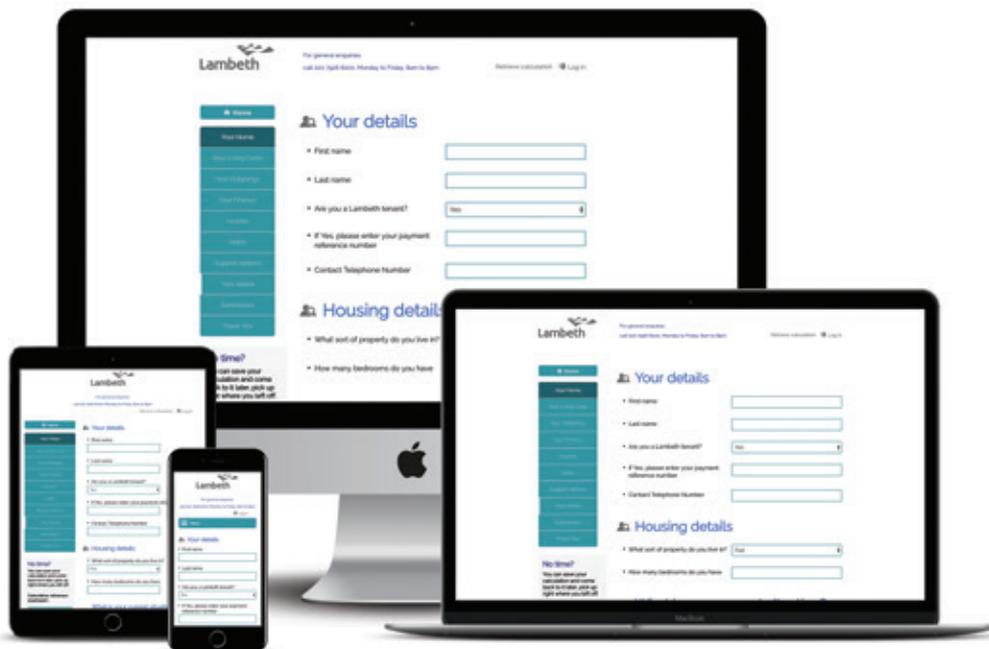
DHP APPLICATION FORM

The DHP application form is a complete online solution designed to manage your discretionary housing payment applications. With our new user interface, the form is easily customised to your discretionary housing payment application process and includes full budgeting functionality.

Automate your DHP application process

Allocate your funds where it is most needed with this complete online solution

INCLUSIVE OF
CUSTOMISABLE
BUDGETING
FUNCTIONALITY



OTHER PRODUCTS

We have a range of cost-effective products and services that help organisations to streamline their services while providing leading digital solutions to help their customers.

Data analytics & modelling services

Make better decisions with our specialist data analytics and modelling services

Tax credits take-up calculator

Help low earners to claim Working Tax Credit before Universal Credit affects them

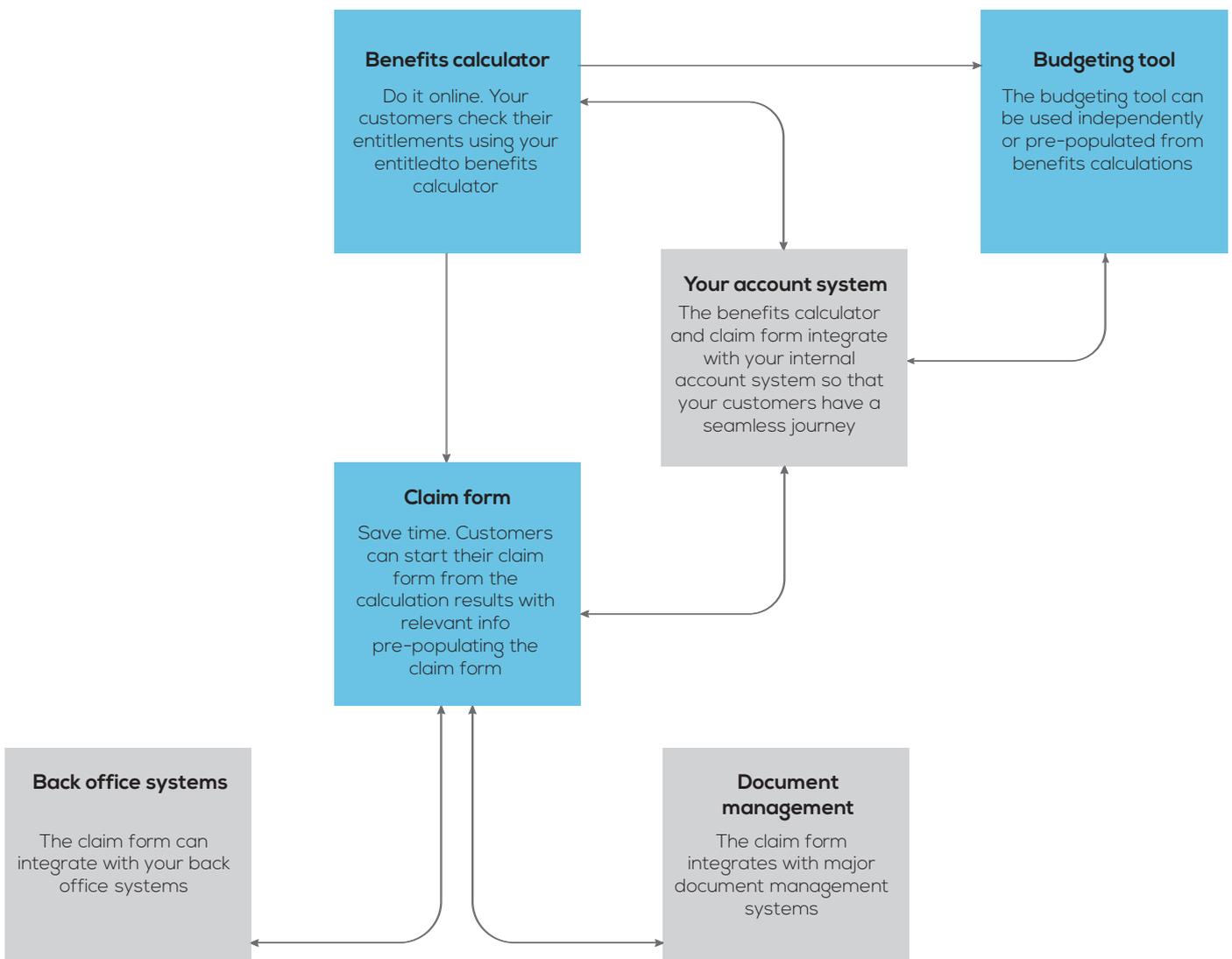
Universal Credit postcode checker

Help your customers to find out more about Universal Credit and check when it rolls out to their area

Welfare reform calculator

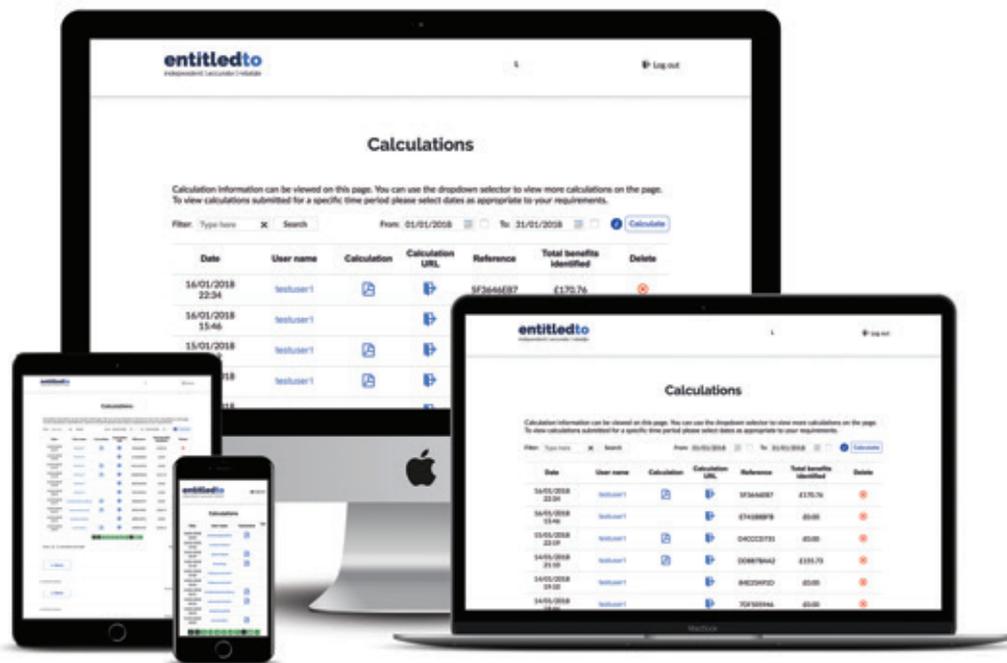
Support your customers as welfare reform changes come into force

STREAMLINE YOUR PROCESSES



KEY FEATURES

- ✓ Full management information and statistics
- ✓ Fully hosted and supported
- ✓ Accurate, reliable and authoritative calculations
- ✓ Full coverage of reforms including Universal Credit
- ✓ Full reporting available on benefits identified to support your cost-benefit analysis
- ✓ Always up-to-date with the latest legislation and entitlement rules



ONLINE EFFICIENCIES

HARNESS THE POWER OF THE WEB TO MAKE YOUR INTERACTIONS QUICKER, SIMPLER AND MORE SECURE

Average time to complete a calculation



6 **41**
minutes seconds

Digital Efficiency Reports suggest that transactions online can be **20 times** cheaper than phone, **30 times** cheaper than postal and as much as **50 times** cheaper than face-to-face.

Cost of transactions

SOCITM* quote digital costs of transactions to be:

15p	£8.62
digitally	face-to-face
	£2.83
	by phone

* SOCITM Insight, Potential for channel shift in local government (England), 2012

OVER 71% OF USERS ARE
ACCESSING PRODUCTS
FROM A MOBILE OR TABLET



28.4%
DESKTOP



59.6%
MOBILE



12%
TABLET

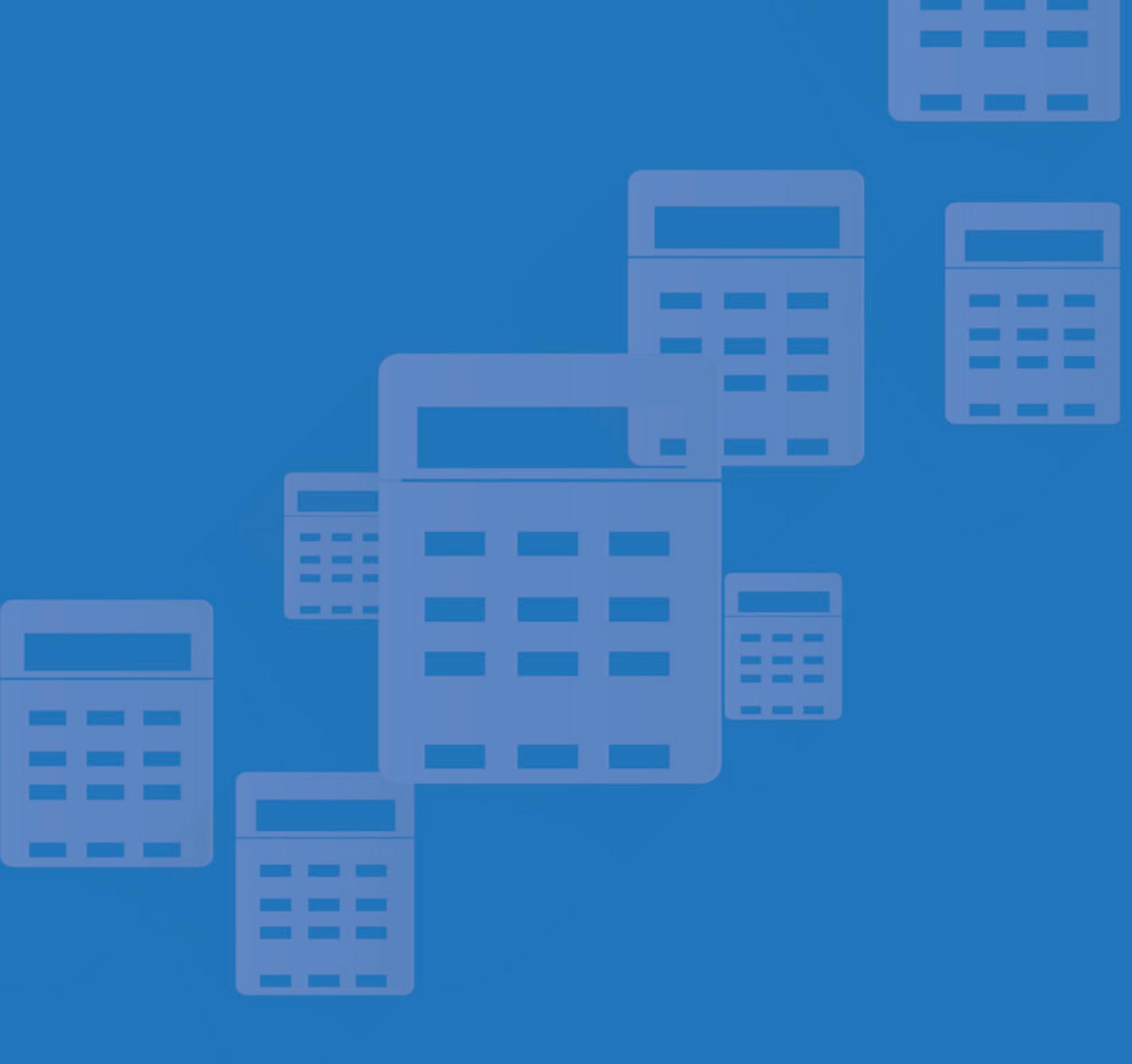
NO LENGTHY CONTRACTS &
UP AND RUNNING WITHIN
2-3 WEEKS OF YOUR ORDER



CLIENTS

OVER 190 CLIENTS FROM
A RANGE OF SECTORS





GET IN TOUCH

We'd like to hear from you. So contact us now to find out more about how these products can help your organisation.

email: info@entitledto.co.uk

visit: www.entitledto.co.uk

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101 Finsbury Pavement
London, EC2Y 9AU

CONTACT US

entitledto
independent | accurate | reliable